PERSONAL INFORMATION

GREBENYUK DARYA DMITRIYEVNA



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Date of birth: 16/05/1998

PLACE OF WORK, POSITION

Karaganda Buketov University, Teacher, the Marketing Department

ACADEMIC DEGREE, ACADEMIC RANK (ACADEMIC TITLE)

Master of Economics

WORK EXPERIENCE

Place and date

- 2021 currently Teacher of the Marketing Department, Karaganda Buketov University
- 2020 currently Karaganda Buketov University, member of the research group of scientific and scientific-technical projects

EDUCATION AND INTERNSHIPS

Education

- 2015-2019 KSU named after Y.A. Buketov, Economic faculty, Marketing Department, specialty "Tourism", Bachelor of Service Sector (with honors);
- 2019-2021 Karaganda University named after Y.A. Buketov, Economic faculty,
 Marketing Department, EP "Marketing", Master of Economics (with honors)

Internships, scientific trips -----

SKILLS DEVELOPMENT INFORMATION

- Diploma of completion of the course "Amadeus basic course" (ATC "Pulkovo"), 17-22 September 2018;
- Certificate of completion of the course 1C: Enterprise 8, certified training center (Karaganda city, 1C: Franchisee Plast), **27 June 2018**;
- Certificate of participation in the advertising and information tour from **9 May to May 16**, **2019** "Ljubimaja Antal'ja", Kazunion Tour operator;
- Certificate of attendance of the guest lecturer PhD, Professor (Delta International University, USA) A.Tolymbek, topic: "Management of the organizations development in the real and financial sectors of economy", **November 18 December 13, 2019.**

- Certificate of completion of the course on the **Coursera** platform, topic: "Marketing strategy in the digital environment" (Higher School of Economics, the Russian Federation April 7, 2020).
- Certificate of completion of the course on the **Coursera** platform, topic: "**Conflict resolution practice: Mefamily-work**" (Tomsk State University Research Institute, **April 28, 2020).**
- Certificate of completion of the course on the Coursera platform, topic: **Presentation design** (E-Learning Development Fund; graduation and certificate issuance May 4, 2020).
- Certificate of completion of the course on the Coursera platform, topic: "Introduction to SEO" (University of California, Davis (USA), October 7, 2020).
- Certificate of completion of the course on the **Coursera platform**, topic: **"SEO fundamentals"** (University of California, Davis (USA), **October 22, 2020).**
- Certificate of completion of the course on the **Coursera platform**, topic: "Business English: Marketing and Sales" (Arizona State University; October 30, 2020):
- Certificate of completion of the course on the **Coursera platform**, topic: "**Marketing analytics**" (University of Virginia; December 19, 2021);
- Certification of completion of the course on the Coursera platform, topic: "Data visualisation" (EU Academy-Interoperability Academy, 29 October 2022).
- Certification of completion of the course on the Digital Google Garage platform, topic: "The fundamentals of digital marketing" (July 12, 2023).
- Diploma of completion of the course: "Strong text in social media" (M. Ilyahov) Skill cup platform (August 22, 2023)

PERSONAL QUALITIES Language abilities **Native language** Russian **UNDER STANDING SPEAKING** Name of language **WRITING** Listening Reading Oral speech Kazakh language Α2 A2 A2 A2 B2 B2 B2 B2 **English language IELTS Digital skills** Advanced user: Microsoft Office (Word, Excel, Power Point), graphic editor (Adobe Photoshop, Adobe Photoshop Lightroom), 1C, Amadeus. Knowledge of operation systems (Windows, IOS). Other skills (hobbies) reading, swimming, play on the piano. **ADDITIONAL INFORMATION**

Main publications:

- 1. Mamrayeva D.G., Tashenova L.V., Ayaganova M.P., Torzhanova D.A., Grebenyuk D.D. Development of urban tourist routes in Central Kazakhstan based on the application of smart-technologies in the conditions of tourism digitalization: monograph. Publishing house of Karaganda University named after Y.A. Buketov, 2023. p.127.
- 2. Mamrayeva D.G.,Torzhanova D.A., Grebenyuk D.D. Street arts as objects urban excursion tourism (on the example of murals of the city of Karaganda) // Туризм. Право. Экономика, № 2(85) 2023. P.16 20. DOI: 10.18572/1813-1212-2023- 2-16-20
- 3. Mamraeva D.G., Tashenova L.V., Grebenyuk D.D. Features of the use of digital technologies in the development of urban tourist routes: the best world practices. Bulletin of the University "Turan". 2022; (3):122-131. https://doi.org/10.46914/1562-2959-2022-1-3-122-131
- 4. L.Tashenova, D.Mamrayeva, Z.Borbasova, D. Grebenyuk Development of tourist smart destinations:

- successful world practices. Bulletin of the Kazakh University of Economics, Finance and International Trade, 2022. №3 (48). DOI10.52260/2304-7216.2022.3(48).45
- 5. Tashenova L.V., Grebenyuk D.D. Scientific tourism: theoretical foundations and examples of successful practices // Materials of the international scientific and practical conference "Advance Marketing Search (AMS)", dedicated to the 50th anniversary of the Department of Marketing (October 20), 2022. pp.136- 139.
- 6. Tashenova L.V., Grebenyuk D.D. Pandemic: the crisis of tourism and stimulating the introduction of digital technologies in the industry // Digitalization of economics and education: new technologies in a pandemic: materials of the international competition of scientific work of bachelors, masters and specialists Orel: Publishing House of the Turgenev Orel State University, 2021. P. 7-15.
- 7. Satybaldinova A.A., Grebenyuk D.D. The main directions of tourism transformation in the digital economy // Digital economy, smart innovations and technologies: Proceedings of the National scientific and practical conference with foreign participation St. Petersburg, 2021. pp. 409-411.
- 8. Grebenyuk D.D., Tashenova L.V. Development of a long-term plan for the development of competitive tourist products // Zhana urpak zhane Kazakhstan Republikasyn ekonomikalyk damuyn kazirgi maseleri: Kazakhstan Republikasy Tauelsizdiginin 30-zhyldygyn arnalgan studentter men magisteranttardyn Republikalyk gyl.-practice. conf . materialdars. Kagandy: Kagandy universitetin baspasy, 2021. C.187- 188.
- 9. Grebenyuk D.D., Mamraeva D.G., Tashenova L.V. COVID-19: Crisis phenomena in tourism // Buketov okulary 2021: master's student men studentterdin aimak.gyl.-tajir.conf.materialdar zhin. (11-12 nauryz) Kagandy KEAK baspasy, 2021. Kazaksha-oryssha. P.208-210.
- 10. Grebenyuk D.D., Tleuberdinova A.T. Pricing policy of sanatorium-resort enterprises // Tourism as a factor of sustainable development of the region: Collection of materials of the II International Scientific and practical Conference Gorno-Altaysk: Publishing House of the Gorno-Altaisk State University, 2019. -P. 222-227p.
- 11. Tashenova L.V., Grebenyuk D.D. The role of the digital ecosystem in the development of competitive regional tourism products // Digital economy: New business architectonics and transformation of competencies (December 15) / Karaganda: Publishing House of the Karaganda Buketov University, 2020. P.371-375.
- 12. Grebenyuk D.D., Tashenova L.V. Virtualization as a tool for promoting tourist services in the Republic of Kazakhstan // Buketov okulary 2020: academician Ya.A. Boketovtin 95 zhyldygyna arnalgan master's student, men studentterdin aimak.gyl.-tajir.conf.materialdary (17-18 nauryz) Karaganda Buketov University baspasy, 2020 Kazaksha-oryssha. P.421-426.
- 13. Tashenova L.V., Grebenyuk D.D. The use of virtual and augmented reality technologies in the promotion of tourist products in the region // Digital economy: New business architectonics and transformation of competencies (March 6, 2020) /KSU. Karaganda: Form-Plus Publishing House, 2020. pp.458-461.
- 14. Grebenyuk D.D., Tashenova L.V. Smart-city as a tool for increasing the competitiveness of urban tourism // New generation and modern problems of economic development of the Republic of Kazakhstan: Materials of the XV regional scientific and practical conference of students and undergraduates (February 26, 2020) /KSU. - Karaganda: Form-Plus Publishing House, 2020.
- 15. Grebenyuk D.D., Tashenova L.V. The role of urban tourism in the process of forming a competitive tourist product of the city of Karaganda // Student scientific achievements: Collection of articles of the VI International Research Competition Penza: ICSC Science and Education, 2019. P.105-108.
- 16. Grebenyuk D.D., Tashenova L.V. The development of urban tourism as a factor in increasing the competitiveness of the region // Priorities of modern management in the context of globalization and the development of IT technologies: Materials of a scientific and practical online seminar (October 16, 2019) /KSU. Karaganda: KSU Publishing House, 2019.

The number of published scientific and educational works is about 20, including publications hosted in the RSCI -3.

- "Integrated multifactorial assessment of the tourism and recreational potential of Kazakhstan and development of a strategy of competitive regional tourism products (contractor - MES RK; February-December, 2020; position engineer);
- 2. "Development of urban tourist routes in Central Kazakhstan based on the use of smart technologies in the conditions of digitalization of tourism" (contractor MES RK; 2021-2023, position engineer).

Courses

- 1. Marketing fundamentals
- 2. Marketing
- 3. Geography of international tourism
- 4. Consumer behavior
- 5. Marketing research
- 6. Strategic marketing

Professional and scientific interests

- Smart-technologies, virtualization of tourism services, digital tourism platforms, электронная коммерция, digital marketing, SEO;
- Sustainable tourism development, tourism market analysis, innovations in tourism business, marketing research, branding, consumer behavior, loyalty programs, CX.

SCIENTIFIC DATABASES IDENTIFIERS

Researcher ID: ACF-9494-2022 ORCID ID:

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9692-0853

RSCI: 9885-7755 Author ID Scopus: -